we | SYSTEMS

MANAGED IT SERVICES

When standard IT is not enough

As an IT service provider, we are the right partner if you need support in planning, realising and operating IT infrastructures. We focus on providing companies with courage to make a change with the individual planning & operation of the perfect IT solution on a permanent basis. We are large enough to implement complex and demanding projects and small enough to offer the necessary flexibility and agility.

Managed Cloud
- Support for setup & migration
- Patch management
- 24/7 operation, monitoring & support

Managed Network
- Intelligent network solutions with VXLAN, BGP, IPv4, IPv6 & Software Defined Networks
- Multi-DC network & location networking

Managed Hardware
- Provision in the data center including cabling
- Hardware management & replacement
- 24/7 operation, monitoring & support

Monitoring as a Service
- Proactive monitoring of availability & performance (HW, OS, Apps, Internet, LAN)
- Fault clearance as part of provider management

Managed operating system (OS)
- Operation, monitoring & incident Management
- Patch management for Linux & Microsoft
- Managed Backup & Restore

Contact Center as a Service
- One interface for all communication channels
- Consulting, planning, setup & training
- Migration & connection of existing systems

More Services here

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We take care of your IT infrastructure *while you inspire your customers*

What you get:

- By relieving the IT staff, they can focus on their core business again
- With the help of our experts, you can get the most out of your IT infrastructure
- You receive flexible services that are tailored to your needs
- You get the great opportunity to stabilize your operational IT costs

- The costs incurred for managed services are consumption-oriented and always comprehensible
- You have fixed contact persons & get everything from one source
- Faster implementation of your projects
- Food for thought for optimizations
- Proactivity instead of just damage limitation

To which we give you our word:

- Our managed services solve your digital IT challenges & deliver an infrastructure that fully & dynamically meets your needs
- We are the flexible & agile partner, the one you were looking for
- Our managed IT services can be flexibly adapted to future challengesangepasst werden
- Guaranteed access to experienced IT specialists

- We bring experience and valuable knowledge from projects that have already been successfully implemented
- Do you need support? Our support is at your side 24/7 and happy to assist you competently
- With our managed IT services we make your business more efficient & scalable

> "For our automated production process of high-quality smoke detectors at our Berlin site, we need servers with special applications that we do not want to operate ourselves within our standard IT infrastructure. With weSystems we have found a Managed IT Service Provider that supports us reliably and on an equal footing. We are particularly impressed by the extraordinarily personal contact and the uncomplicated & goal-oriented implementation of the project. We are looking forward to the future together.

Martin Sommerfeld, Leiter Systemadministration, Pyrexx GmbH

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